



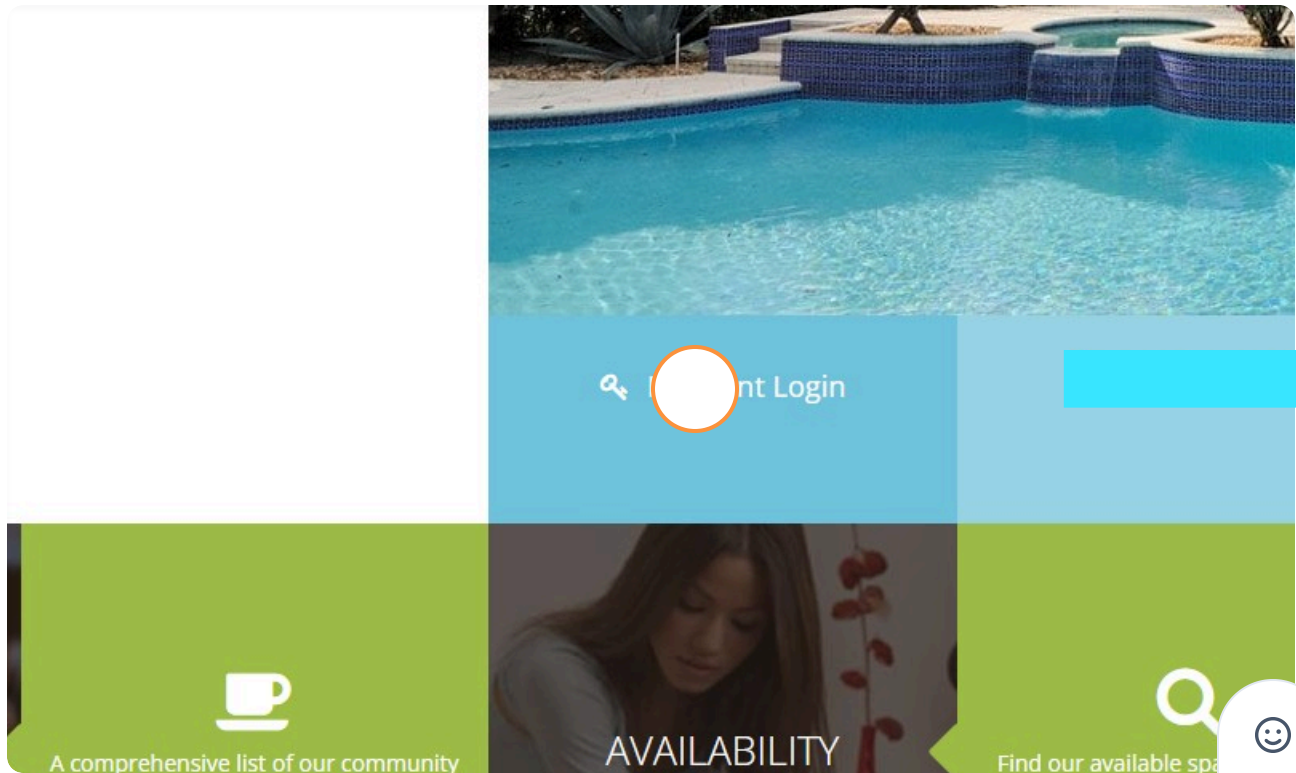
Contacting Property Management

Cody Schwartz | 13 steps | 2 minutes

Rentcafe Securecafe

1 Navigate to the RentCafe website.

2 Click the Resident Login.



Contacting Property Management

Welcome to Resident Services

If your username is not an email address, [click here to login](#).

* indicates required fields.

Email*

Password*

Sign In

[Forgot password?](#)
[Click here to register.](#)



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- 4 Click the "Password" field and enter your password.

Welcome to Resident Services

If your username is not an email address, [click here to login](#).

* indicates required fields.

Email*

cody.schwartz+022027@austincc.edu

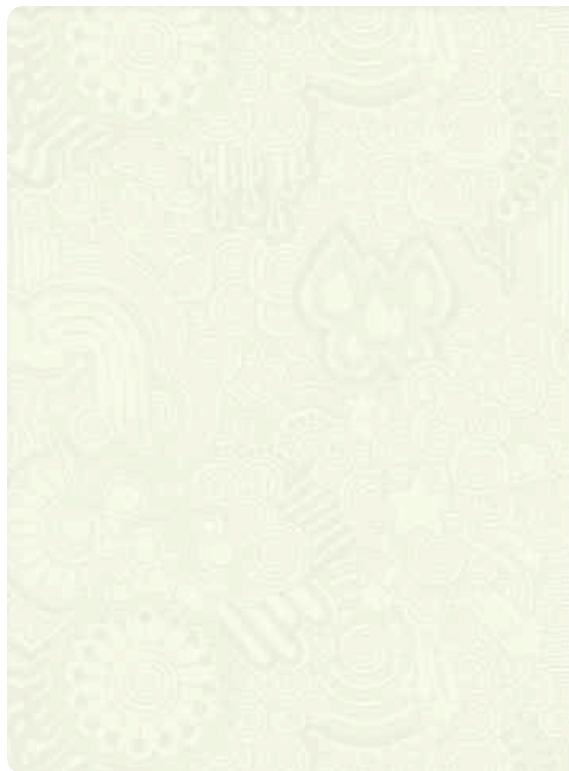
Password*

Sign In

[Forgot password?](#)
[Click here to register.](#)



Contacting Property Management



If your username is not an email address, [click here to login](#).

* indicates required fields.

Email*

Password*



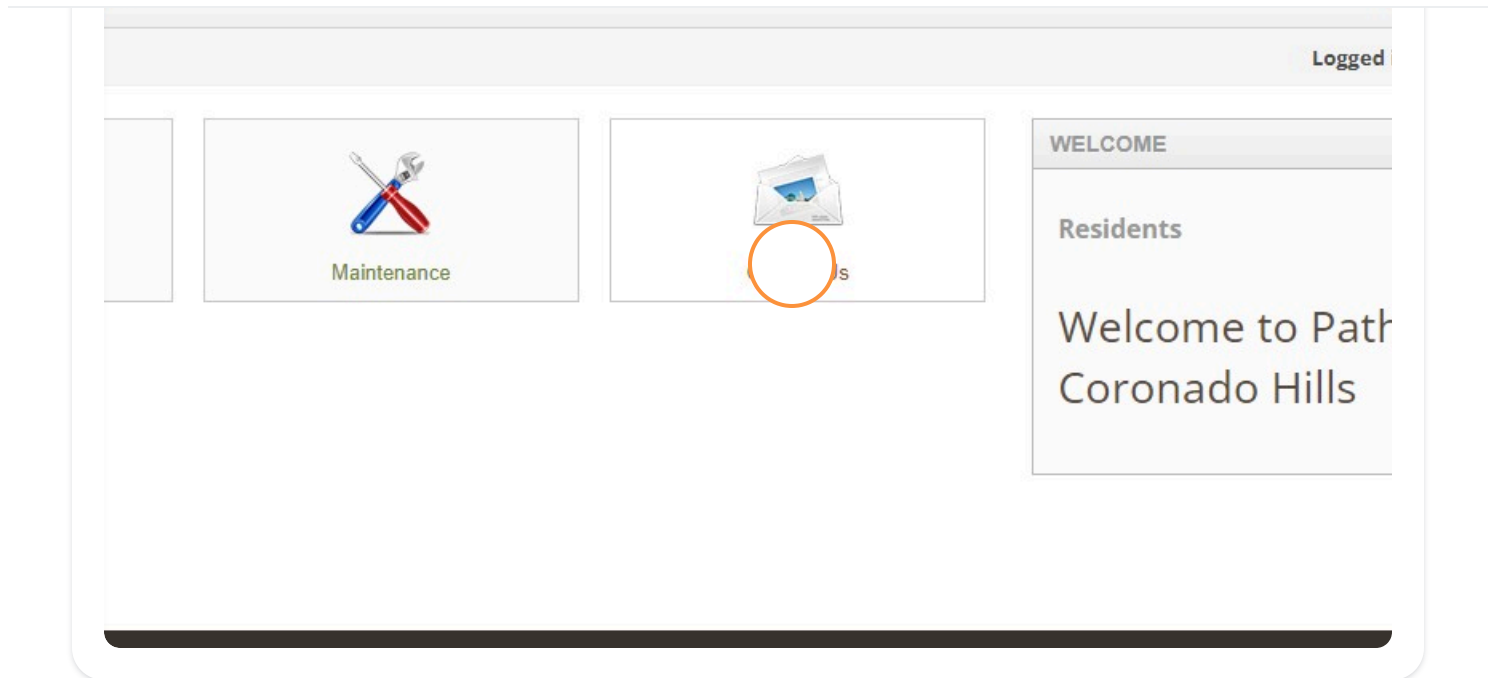
[Forgot password?](#)

[Click here to register.](#)

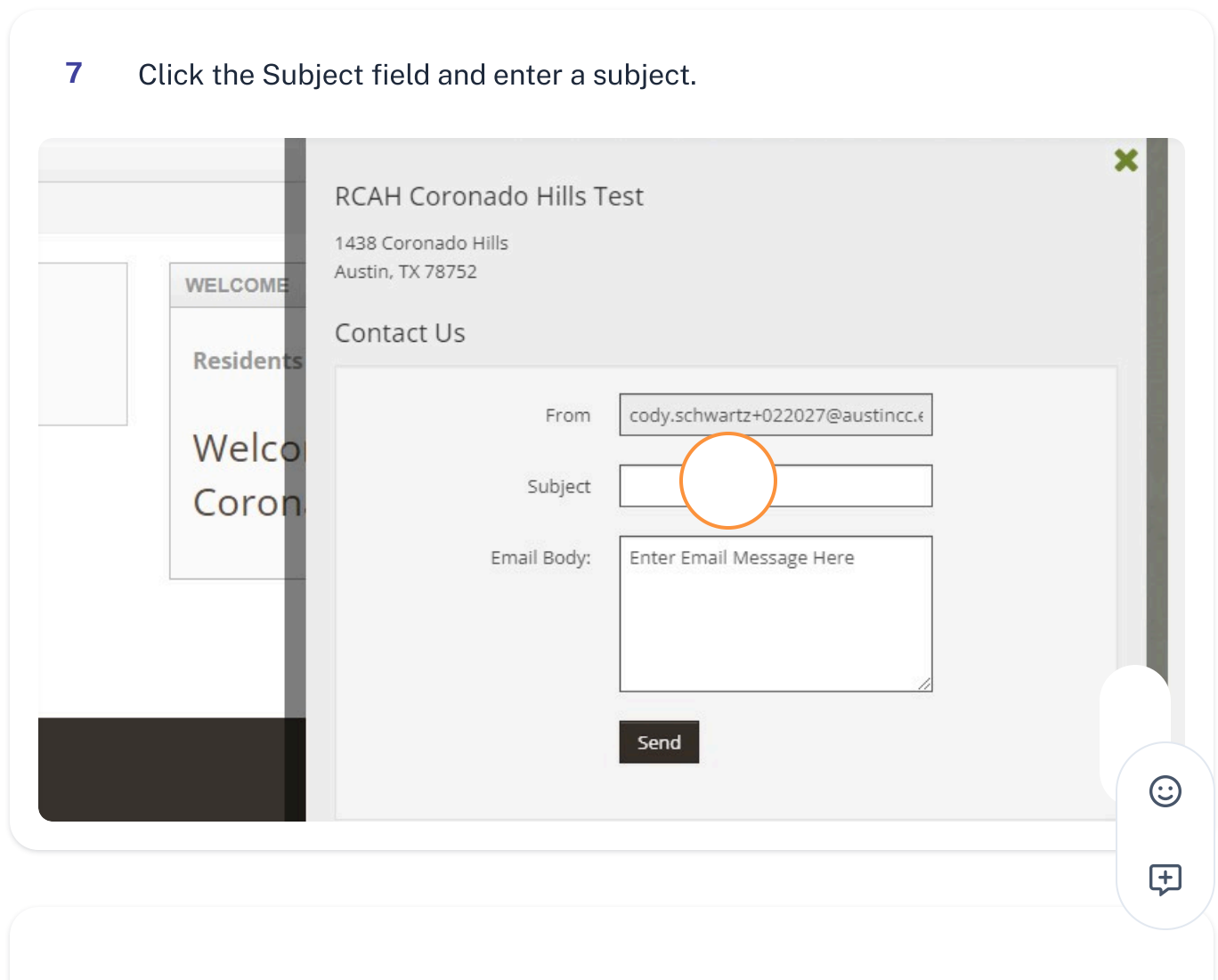
6 Click "Contact Us"



Contacting Property Management



- 7 Click the Subject field and enter a subject.



Contacting Property Management

WELCOME
Residents
Welcome
Coron

Austin, TX 78752

Contact Us

From:

Subject:

Email Body:

9 Click "Send"

WELCOME
Residents
Welcome
Coron

Austin, TX 78752

Contact Us

From:

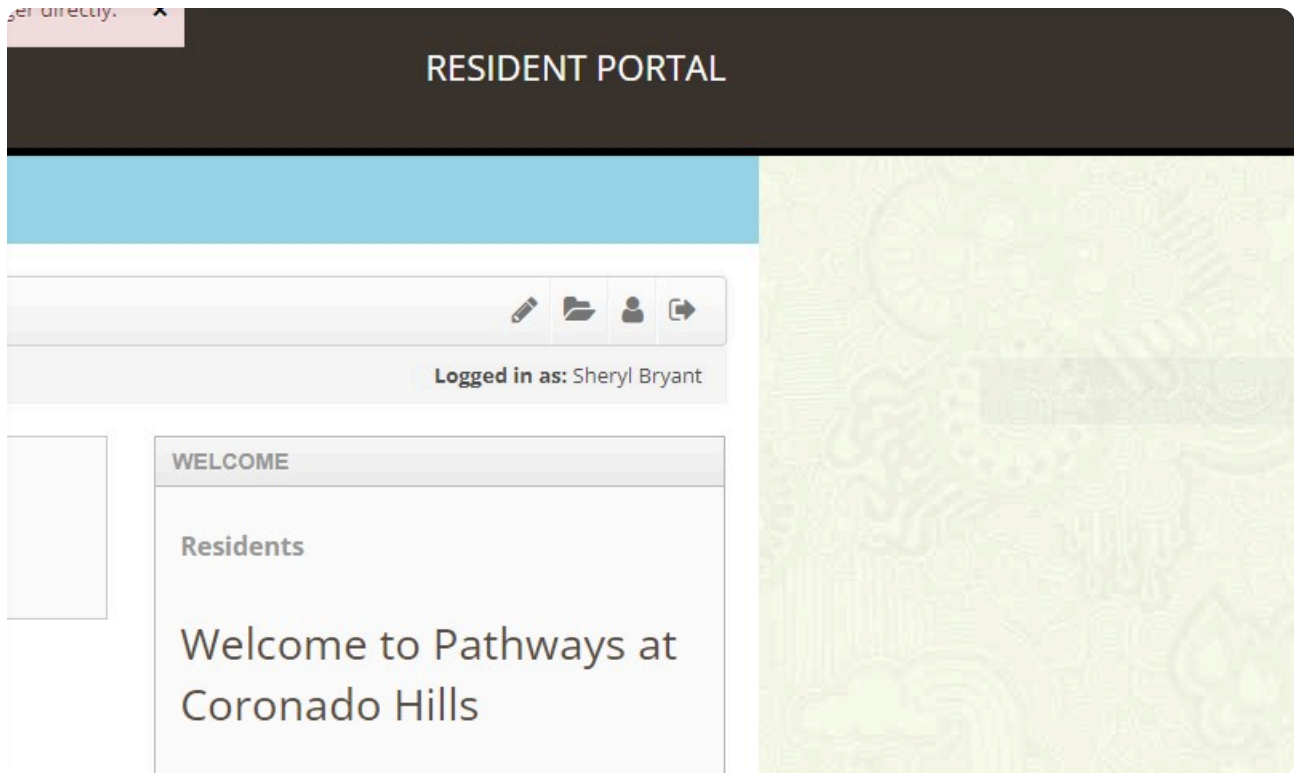
Subject:

Email Body:

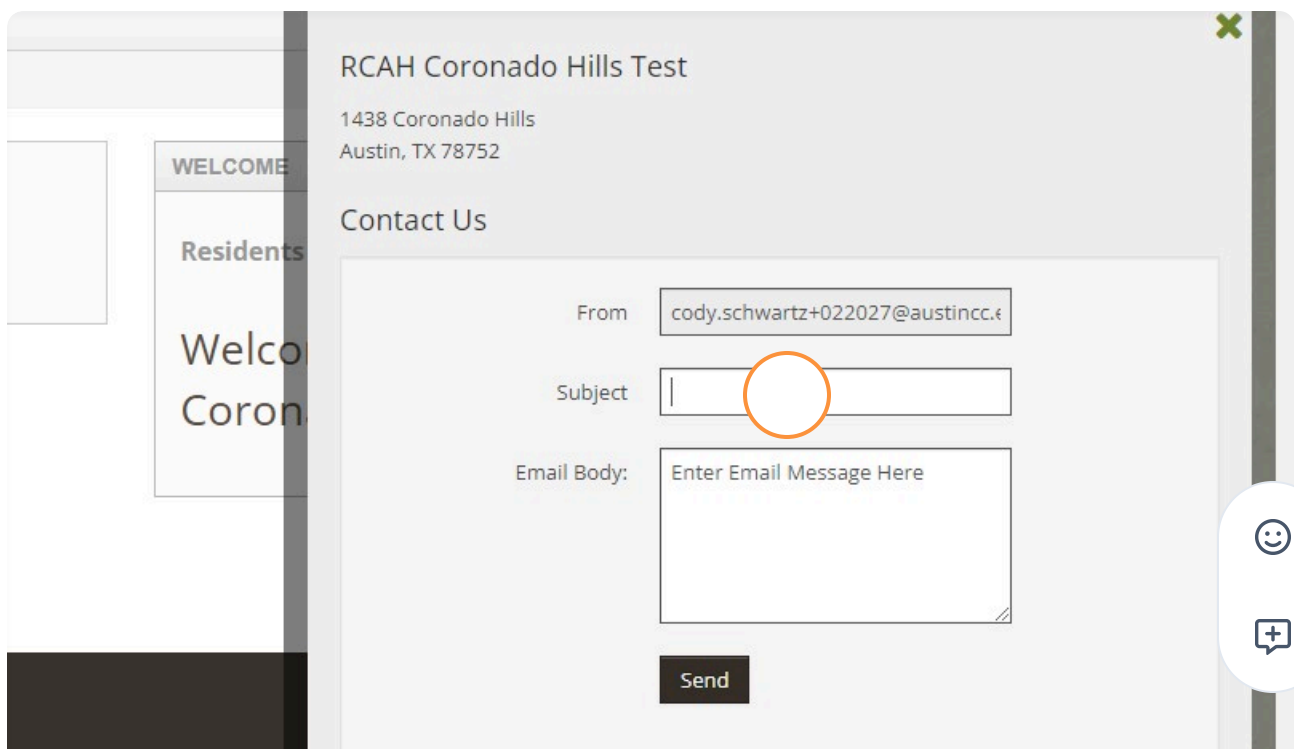
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Contacting Property Management

- 10 Another option is to click the envelope icon on the right side of the page.

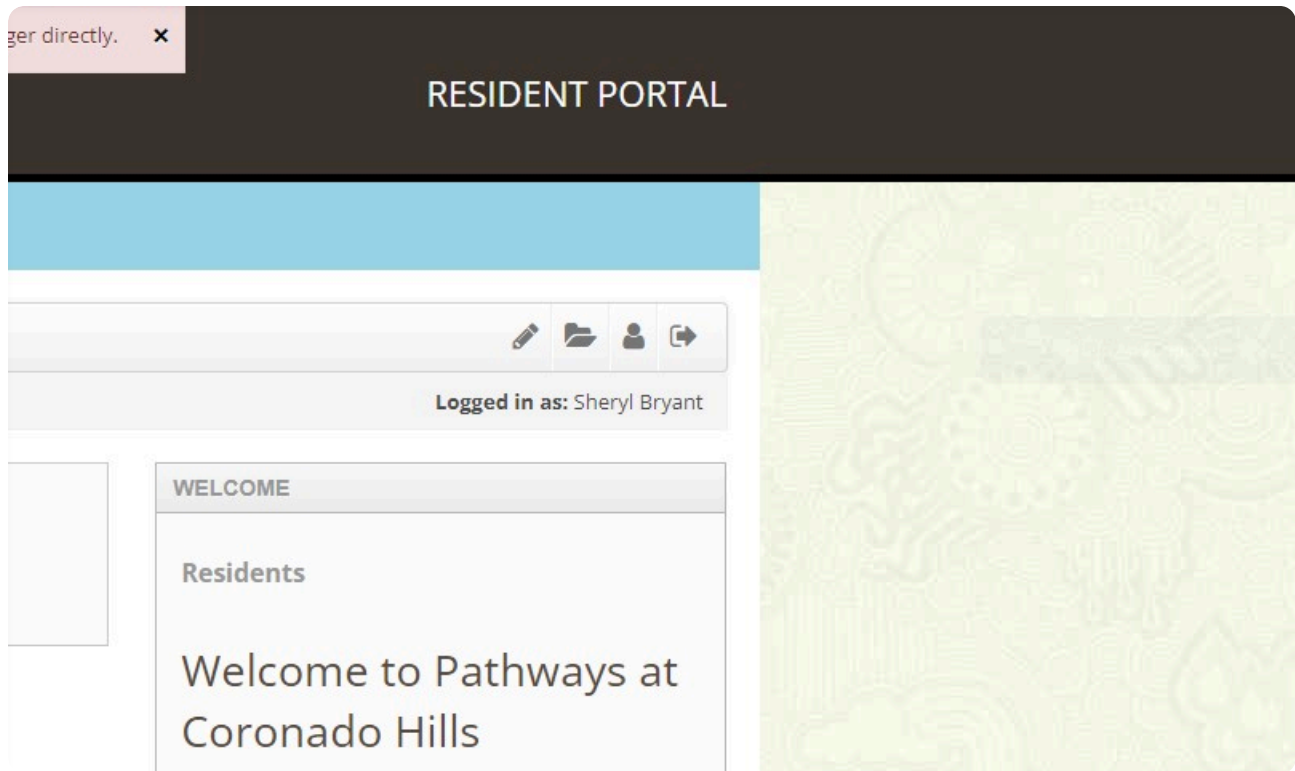


- 11 This will bring up the same box from Step 7.

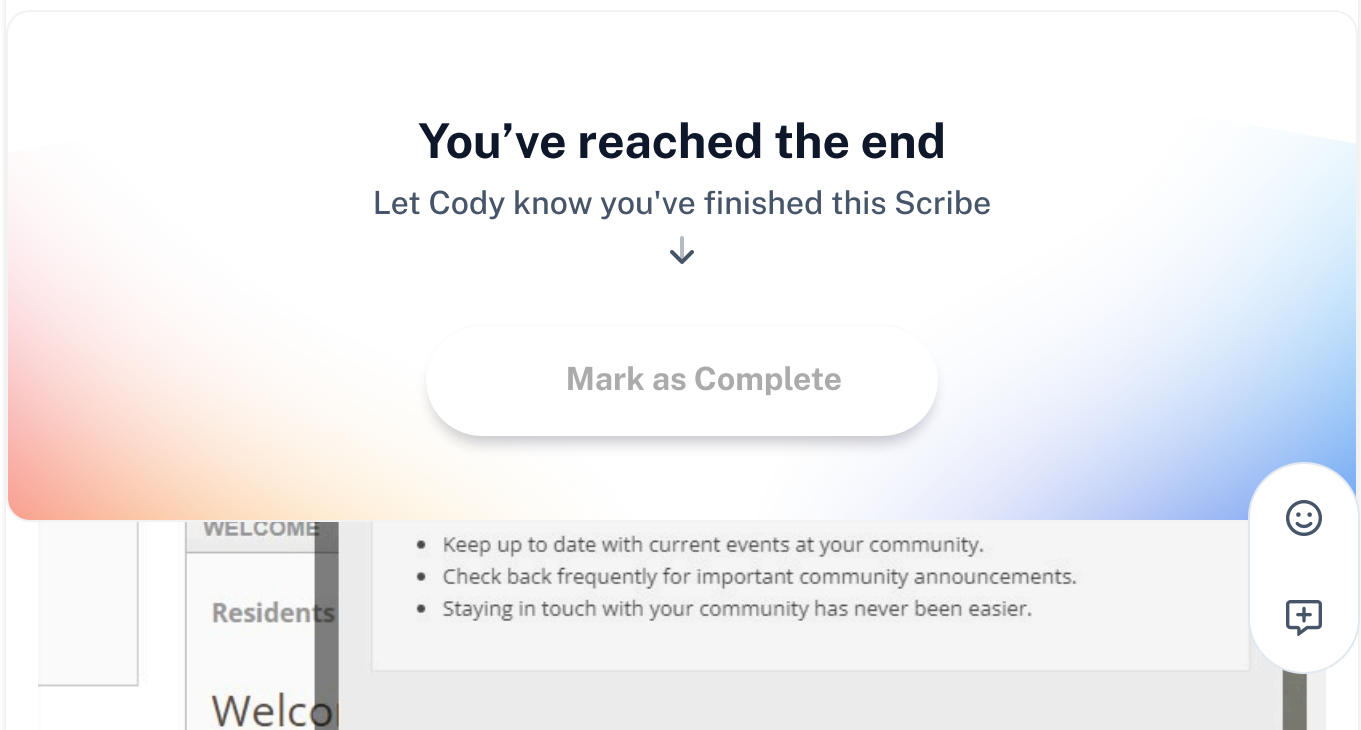


Contacting Property Management

12 Click the comments button.



13 To close, click the X.



Contacting Property Management

Need help? Call 512-588-8298 or request support here: <https://forms.gle/FfVKVeu2tzDuuroV7>

HACA Austin Pathways RentCafe v.01, July 19, 2024

https://scribehow.com/shared/Contacting_Property_Management__DJfbzWKtRkmp-tFw_WubMw

