

2024

Bringing
Opportunity
Home



Housing Authority of the City of Austin

Bringing Opportunity Home

Since 1937, the Housing Authority of the City of Austin (HACA) has provided safe, affordable housing to low-income individuals and families.

More than 80 years later, HACA continues as one of the nation's leading housing authorities. More than 20,000 people a day receive critical assistance from HACA's high-quality housing and self-sufficiency programs. More than half of the people we serve are children, seniors, and persons with disabilities.

Coupled with education, job skills, digital inclusion, and wellness programs, HACA opens doors to residents' success and achievement. Please enjoy this calendar* and join us as we look forward to building on this foundation that brings opportunity home.

*Scheduled meetings are subject to change.





OUR PATHWAYS COMMUNITIES

HACA Central Office

1124 IH 35 South, 78704 (512) 477-4488 residentsupport@hacanet.org

Booker T. Washington Terraces

905 Bedford Street, 78702 (512) 476-4152 bookertwashington@hacanet.org

Bouldin Oaks

1203 Cumberland Road, 78704 (512) 447-1228 bouldinoaks@hacanet.org

Chalmers Courts South & East

1638 East 2nd Street, 78702 (737) 237-3003 chalmerssouthmgr@carletonms.com

Coronado Hills

1438 Coronado Hills, 78752 (512) 371-3919 coronado@hacanet.org

Gaston Place

1941 Gaston Place Drive, 78723 (512) 926-9575 gastonplace@hacanet.org

Georgian Manor

110 Bolles Circle, 78753 (512) 837-2550 georgianmanor@hacanet.org

Goodrich Place

2126 Goodrich Avenue, 78704 (512) 912-7838 goodrichmgr@carletonms.com

Lakeside Apartments

85 Trinity Street, 78701 (512) 476-5406 lakeside@hacanet.org

Manchaca II

6113 Buffalo Pass, 78745 (512) 416-7494 shadowbend@hacanet.org

Manchaca Village

3628 Menchaca Road, 78704 (512) 447-0967 manchacavillage@hacanet.org

Meadowbrook

1201 West Live Oak Street, 78704 (512) 440-0448 meadowbrook@hacanet.org

Northgate

9120 Northgate Boulevard, 78758 (512) 834-9705 northgate@hacanet.org

North Loop

2300 West North Loop, 78756 (512) 452-5098 northloop@hacanet.org

Rosewood Courts / Salina

1143 Salina Street, 78702 (512) 479-6241 rosewood@hacanet.org

Santa Rita Courts

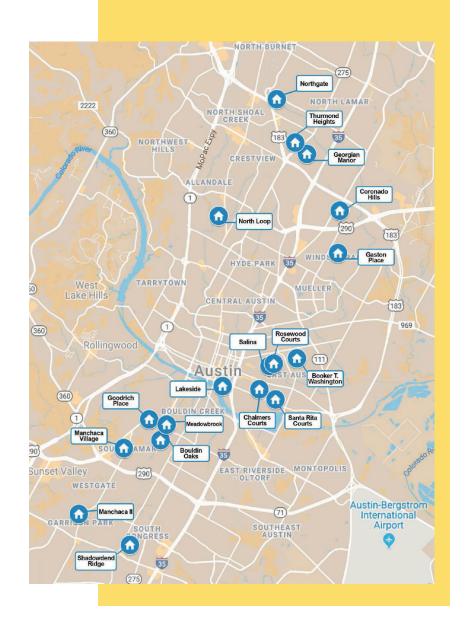
2341 Corta Street, 78702 (512) 477-1420 santaritacourts@hacanet.org

Shadowbend Ridge

6328 Shadow Bend, 78745 (512) 416-7494 shadowbend@hacanet.org

Thurmond Heights

8426 Goldfinch Court, 78758 (512) 835-1816 thurmondheights@hacanet.org



RAD Preserving Legacy

HACA has taken advantage of the U.S. Department of Housing and Urban Development's Rental Assistance Demonstration (RAD) program to make upgrades to housing properties and improve residents' lives

IADELANTE! SANTA RITA COURTS

Santa Rita Courts, the first public housing project in the country under the U.S. Housing Act of 1937, has housed low-income Austinites since 1939. After its 85 years, the buildings need updating to keep pace with modern needs. HACA is currently working with residents, neighbors, and community members to redevelop Santa Rita Courts, to continue to help low-income Austinites on their journey to self-sufficiency.





NOW IS THE TIME FOR ROSEWOOD

The new Pathways at Rosewood Courts will provide more deeply affordable housing with modern amenities. At the same time, it honors the history of this property by preserving and restoring eight original buildings. New Rosewood will feel open, safe, and beautiful with a new community green space, expanded parking, and an opportunity of affordable homeownership for first-time home buyers.

PAMI Services Online



PATHWAYS

Asset Management, Inc.

Pathways Asset Management, Inc. (PAMI) is a high-performing affordable housing management subsidiary of the Housing Authority of the City of Austin (HACA) that provides decent, safe, and sanitary housing to residents of 15 of HACA's Project Based Rental Assistance properties throughout the Austin area.

If you are experiencing maintenance or repair issues, please call the PAMI Maintenance Service Request line at 512-477-8518. Opportunities for making online maintenance requests coming soon!







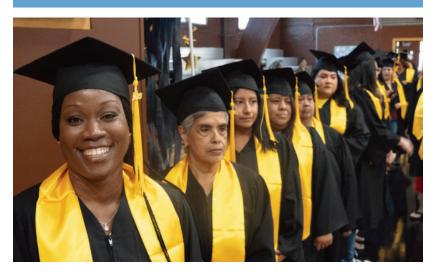
Freeze Preparations

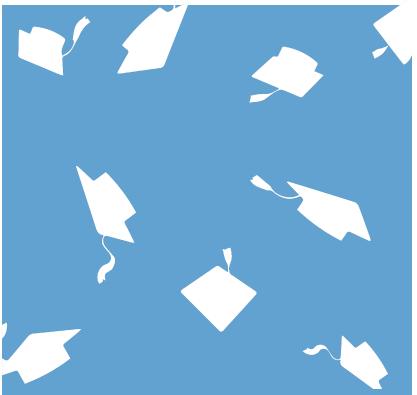
Recent experience has taught us that freezing weather is unpredictable in Central Texas winters. There are many ways to be better prepared when frigid temperatures strike:

- Make sure your heat works properly by turning it on and waiting for your unit to warm up.
- Test your smoke detectors to ensure that they are working. If you are unsure, put in a maintenance work order.
- Prevent frozen pipes by turning on the faucets to a slow drip. Water running through the system will prevent the line from freezing.
- Keep your pets indoors at all times (of course, except for necessary bathroom breaks for our canine pets.)
- No space heaters and other warming devices.
- Notify PAMI maintenance teams of any issues with frozen pipes or the heating system as soon as possible. Keep tabs on your apartment and put in a request for any issues ASAP.

JANUARY 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6
	New Year's Day HACA Offices Closed			Resident Council Meeting		
	Rent Due Today			Santa Rita Courts 11:00 AM		
7	8	9	10	11	12	13
			Resident Council Meeting Lakeside 1:30 PM	Resident Council Meeting Gaston Place 1:30 PM Georgian Manor 1:30 PM		
14	15	16	17	18	19	20
	Martin Luther King	Resident Council Meeting		HACA Board Meeting 12:00 PM		
	Jr. Day HACA Offices Closed	Booker T. Washington 11:30 AM Northgate 1:30pm	Resident Council Meeting Coronado Hills 1:30 PM	Resident Council Meeting North Loop 1:30 PM		
21	22	23	24	25	26	27
		Resident Council Meeting Bouldin Oaks 1:30 PM ShadowBend 1:30 PM	Resident Council Meeting Chalmers Courts 10:30 AM Man V & II 1:30 PM	Resident Council Meeting Meadowbrook 12:30 PM Salina/Rosewood 1:30PM Goodrich 11:00 AM Thurmond Heights 1:30 PM		
28	29	30	31			





ACADEMIC SCHOLARSHIPS

The HACA Austin Pathways Resident Scholarship was designed in 2001 to inspire and support HACA residents and Housing Choice Voucher participants to further their education and work toward self-sufficiency.

Since 2002, more than 483 renewable scholarships have been awarded to HACA residents for a total of over \$1.3 million invested, including the 2023-24 academic year.

Scholarships are available annually on a competitive basis. Award amounts vary depending on funding availability. Scholarship opportunities are typically posted in January for funding in the fall of the same year.

Applications for Austin Pathways HACA Resident Scholarships are now available. Email APScholarship@hacanet.org for more information.



FEBRUARY 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
				Rent Due Today		
				Resident Council Meeting Santa Rita Courts 11:00 AM	Groundhog Day	
4	5	6	7	8	9	10
				Resident Council Meeting Gaston Place 1:30 PM Georgian Manor 1:30 PM		
11	12	13	14	15	16	17
			Valentine's Day	HACA Board Meeting 12:00 PM		
			Resident Council Meeting Lakeside 1:30 PM	Resident Council Meeting North Loop 1:30 PM		
18	19	20	21	22	23	24
	Presidents' Day HACA Offices Closed	Resident Council Meeting Booker T. Washington 11:30 AM Northgate 1:30pm	Resident Council Meeting Coronado Hills 1:30 PM	Resident Council Meeting Goodrich 11:00 AM Thurmond Heights 1:30 PM		
25	26	27	28	29		
		Resident Council Meeting Bouldin Oaks 1:30 PM ShadowBend 1:30 PM	Resident Council Meeting Chalmers Courts 10:30 AM Man V & II 1:30 PM	Resident Council Meeting Meadowbrook 12:30 PM Salina/Rosewood 1:30PM		



One Voice

Get the most out of your community

One Voice is a monthly email newsletter that keeps residents of HACA Project-Based Rental Assistance Properties informed about news and events, updated on new HACA policies, features stories on resident successes, and tips on programs and resources that may be useful to our tenants. Most of all, **One Voice** supports a positive HACA-wide community culture, and to share ongoing efforts to provide safe and affordable housing options for our community.

Be sure your household is subscribed to **One Voice** by emailing your name and address to media@hacanet.org.





MARCH 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
					Rent Due Today	
3	4	5	6	7	8	9
				Resident Council Meeting Santa Rita Courts 11:00 AM		
10	11 AISD Spring Break	12	13	14	15	16
			Resident Council Meeting Lakeside 1:30 PM	Resident Council Meeting Gaston Place 1:30 PM Georgian Manor 1:30 PM		
17 St. Patrick's Day	18	Resident Council Meeting Booker T. Washington 11:30 AM Northgate 1:30pm	Resident Council Meeting Coronado Hills 1:30 PM	HACA Board Meeting 12:00 PM Resident Council Meeting North Loop 1:30 PM	22	23
24 31 Easter	25	Resident Council Meeting Bouldin Oaks 1:30 PM ShadowBend 1:30 PM	Resident Council Meeting Chalmers Courts 10:30 AM Man V & II 1:30 PM	Resident Council Meeting Meadowbrook 12:30 PM Salina/Rosewood 1:30PM Goodrich 11:00 AM Thurmond Heights 1:30 PM	29 Good Friday	30

HACA Property Safety Ambassadors/AROW



Neighborhood Safety Ambassador Volunteers are being sought to serve as trusted points of contact for HACA residents and to ensure the safety of our properties. Nineteen volunteer service positions are available for training and skills development to serve their neighborhood and community. Minimum qualifications for neighborhood safety ambassadors:

- Compassionate and able to listen to their neighbors;
- Self-motivated for themselves and others;
- Enthusiastic about the neighborhood safety initiative; and,
- A HACA PBRA resident in good standing.

For more information, contact your resident services staff or email murphyr@hacanet.org.



The security of our residents begins with an active and aware community through the Apartment Residents on Watch (AROW) program. AROW helps residents look out for each other while fostering community, reducing crime, and improving relations between police and the HACA communities they serve.

AROW or Neighborhood Watch is led by the Resident Council Vice President at each property. Contact your Resident Council to get involved.

APRIL 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	Easter Monday April Fool's Day	2	3	4 Resident Council Meeting	5	6
	Rent Due Today			Santa Rita Courts 11:00 AM		
7	8	9	10	11	12	13
			Resident Council Meeting Lakeside 1:30 PM	Resident Council Meeting Gaston Place 1:30 PM Georgian Manor 1:30 PM		
14	15	Resident Council Meeting Booker T. Washington 11:30 AM Northgate 1:30pm	Resident Council Meeting Coronado Hills 1:30 PM	HACA Board Meeting 12:00 PM Resident Council Meeting North Loop 1:30 PM	19	20
21	22 Earth Day	Resident Council Meeting Bouldin Oaks 1:30 PM ShadowBend 1:30 PM	Resident Council Meeting Chalmers Courts 10:30 AM Man V & II 1:30 PM	Resident Council Meeting Meadowbrook 12:30 PM Salina/Rosewood 1:30 PM Goodrich 11:00 AM Thurmond Heights 1:30 PM	26	27
28	29	30				



SENIOR PROGRAMS AND MAYFEST



Residents help plan activities through Resident Council meetings and work with Family Opportunity Specialists to host social events.

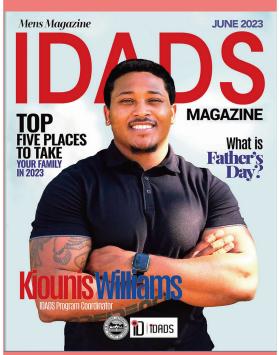
Each year in honor of Older Americans Month, HACA sponsors the Senior Mayfest Health and Wellness Fair for all senior residents. Look for details in the *OneVoice* Newsletter!



MAY 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4
			Rent Due Today	Resident Council Meeting Santa Rita Courts 11:00 AM		
5	6	7	8	9	10	11
Cinco de Mayo			Resident Council Meeting Lakeside 1:30 PM	Resident Council Meeting Gaston Place 1:30 PM Georgian Manor 1:30 PM		
12	13	14	15	HACA Board Meeting 12:00 PM	17	18
Mother's Day			Resident Council Meeting Coronado Hills 1:30 PM	Resident Council Meeting North Loop 1:30 PM	Senior Mayfest	Armed Forces Day
19	20	21	22	23	24	25
		Resident Council Meeting Booker T. Washington 11:30 AM Northgate 1:30pm	Resident Council Meeting Chalmers Courts 10:30 AM Man V & II 1:30 PM	Resident Council Meeting Goodrich 11:00 AM Thurmond Heights 1:30 PM		
26	27	28	29	30	31	
	Memorial Day HACA Offices Closed	Resident Council Meeting Bouldin Oaks 1:30 PM ShadowBend 1:30 PM		Resident Council Meeting Meadowbrook 12:30 PM Salina/Rosewood 1:30PM		

IDADS AND IMOMS : BUILDING FAMILIES







iDADS (Involved Dads of Action, Development, and Succeeding) seeks to strengthen families by empowering HACA fathers and father figures to raise great kids and to achieve positive, fulfilling lives. The program has proven successful in connecting fathers with resources and mentors.

Over four weeks, iDADS participants attend weekly two-hour sessions, culminating in a graduation/family gathering celebration.

Inspired by iDADS, HACA's Citywide Advisory Board President Lupe Garcia launched a resident-led project called iMOMS, (Involved Moms of Many Strengths). With its impressive membership and program growth, iMOMs promises to be a program to watch in the coming year.

JUNE 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
						Rent Due Today
2	3	4	5	6	7	8
				Resident Council Meeting Santa Rita Courts 11:00 AM		
9	10	11	12	13	14	15
			Resident Council Meeting Lakeside 1:30 PM	Resident Council Meeting Gaston Place 1:30 PM Georgian Manor 1:30 PM	Flag Day	
16	17	18	19	20	21	22
		Resident Council Meeting		HACA Board Meeting 12:00 PM		
Father's Day		Booker T. Washington 11:30 AM Northgate 1:30pm	Juneteenth HACA Offices Closed	Resident Council Meeting North Loop 1:30 PM	Women's Conference	
23	24	25	26	27	28	29
30		Resident Council Meeting Bouldin Oaks 1:30 PM ShadowBend 1:30 PM	Resident Council Meeting Chalmers Courts 10:30 AM Man V & II 1:30 PM	Resident Council Meeting Meadowbrook 12:30 PM Salina/Rosewood 1:30PM Goodrich 11:00 AM Thurmond Heights 1:30 PM		



HEALTHCARE



Coordinating both housing and the health of residents has long been essential to HACA's mission of creating affordable, inclusive, and healthy communities. In 2023, HACA partnered with CommUnityCare Health Centers for the CommUnityCare Health Clinic at the Pathways at Chalmers Court East in East Austin.

The Health Center is critical to providing health and wellness services for residents and the community. The 5,000-square-foot facility offers family medicine, dental, behavioral health, labs, pharmacy services, care coordination, and management. For low-income and vulnerable people in Austin–especially in communities of color–the Chalmers Center is a step forward to achieving a healthier, happier, and more independent quality of life.

JULY 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6
	Rent Due Today			Independence Day HACA Offices Closed		
7	8	9	10	11	12	13
			Resident Council Meeting Lakeside 1:30 PM	Resident Council Meeting Gaston Place 1:30 PM Georgian Manor 1:30 PM		
14	15	Resident Council Meeting Booker T. Washington 11:30 AM Northgate 1:30pm	Resident Council Meeting	HACA Board Meeting 12:00 PM Resident Council Meeting North Loop 1:30 PM	19	20
21	22	Resident Council Meeting Bouldin Oaks 1:30 PM ShadowBend 1:30 PM	Resident Council Meeting Chalmers Courts 10:30 AM Man V & II 1:30 PM	Resident Council Meeting Meadowbrook 12:30 PM Salina/Rosewood 1:30 PM Goodrich 11:00 AM Thurmond Heights 1:30 PM	HACA Austin Pathways Resident Scholarship Ceremony	27
28	29	30	31			



WORKFORCE DEVELOPMENT

HACA residents will have opportunities to learn and develop new skills to expand job opportunities throughout the year. Residents learn valuable job skills that can turn into good-paying careers.

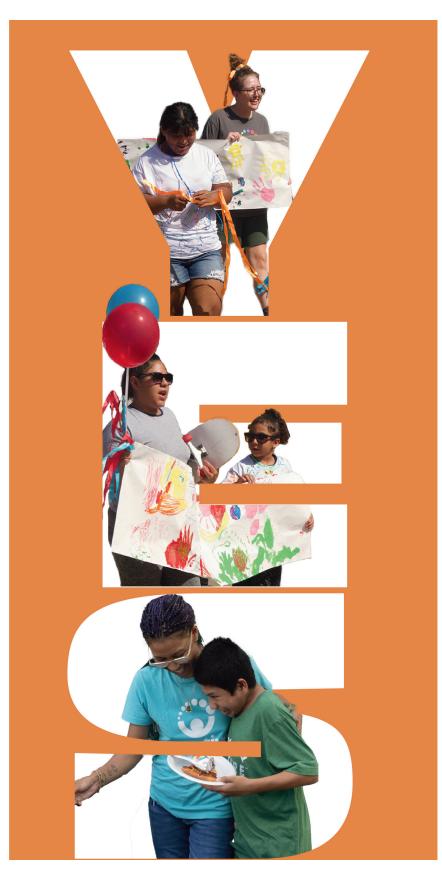
HACA's Workforce Development Program connects residents with new and expanded career opportunities through a broad range of community partnerships.

Workforce development opportunities include working with HACA's "Bringing Health Home" team, serving as Community Health Workers to help residents improve their health and wellness outcomes, acting as Digital Ambassadors to help residents with technology education, and other programs that provide classes in welding, electrical systems, and para-educator certification.

To stay up to date on workforce development opportunities at your property, check the OneVoice Newsletter or call the Resident & Client Support Center at (512) 588-8298.

AUGUST 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
				Rent Due Today		
				Resident Council Meeting Santa Rita Courts 11:00 AM		
4	5	6	7	8	9	10
	Back to School Suppl	ies Distribution Week				
				Resident Council Meeting Gaston Place 1:30 PM Georgian Manor 1:30 PM		
11	12	13	14	15	16	17
				HACA Board Meeting 12:00 PM		
			Resident Council Meeting Lakeside 1:30 PM	Resident Council Meeting North Loop 1:30 PM		
18	19	20	21	22	23	24
		Resident Council Meeting Booker T. Washington 11:30 AM Northgate 1:30pm	Resident Council Meeting Coronado Hills 1:30 PM	Resident Council Meeting Goodrich 11:00 AM Thurmond Heights 1:30 PM		
25	26	27	28	29	30	31
		Resident Council Meeting Bouldin Oaks 1:30 PM ShadowBend 1:30 PM	Resident Council Meeting Chalmers Courts 10:30 AM Man V & II 1:30 PM	Resident Council Meeting Meadowbrook 12:30 PM Salina/Rosewood 1:30PM		



YES: Youth Educational Success

Hard work deserves recognition. The Youth Educational Success (YES) program supports HACA children's success in school. YES provides fun and enriching after-school and summer programs where A/B honor roll students make good friends and become better problem-solvers. We celebrate these high achieving students every year with a day of fun at the YES incentive trip.

One highlight of the program is the Summer Youth Internship Program, which helps youths ages 14-17 (up to 22 years old if they have a disability) to work in a professional work environment, allowing them to gain work ethic, job experience, and to increase their competitiveness in the job market.

To learn more about the YES Program, visit the HACA website at www.hacanet.org/residents or call the Resident and Client Support Center at (512) 588-8298.

SEPTEMBER 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
Rent Due Today	Labor Day HACA Offices Closed			Resident Council Meeting Santa Rita Courts 11:00 AM		
8	9	10	11	12	13	14
			Resident Council Meeting Lakeside 1:30 PM	Resident Council Meeting Gaston Place 1:30 PM Georgian Manor 1:30 PM		
15	16	Resident Council Meeting Booker T. Washington 11:30 AM Northgate 1:30pm	Resident Council Meeting Coronado Hills 1:30 PM	HACA Board Meeting 12:00 PM Resident Council Meeting North Loop 1:30 PM	20	21
22	23	Resident Council Meeting Bouldin Oaks 1:30 PM ShadowBend 1:30 PM	Resident Council Meeting Chalmers Courts 10:30 AM Man V & II 1:30 PM	Resident Council Meeting Meadowbrook 12:30 PM Salina/Rosewood 1:30 PM Goodrich 11:00 AM Thurmond Heights 1:30 PM	27	28
29	30					

FIRE Prevention Strategies



October is fire prevention month. Fire prevention is one of the main reasons HACA continues to enforce a non-smoking policy in all housing units. Many home fires are caused by lit cigarettes or by children playing with matches and lighters. Grease on stoves in an unclean kitchen is another major cause of fires. Help HACA prevent tragedies by practicing fire safety at home.

- Do not smoke inside your apartment. All of HACA's Pathways Communities are smoke-free.
- · Clean grease off of your stove.
- Never remove or tamper with your smoke detectors.
- Never use ovens or stove burners to heat your home;



- Lit candles and incense are not permitted in your apartment.
- Make sure everyone in the unit knows how to call 9-1-1.
- Teach household members to STOP, DROP and ROLL if their clothes catch on fire.
- Do not overload electrical outlets.

OCTOBER 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
		Rent Due Today National Night Out		Resident Council Meeting Santa Rita Courts 11:00 AM		
6	7	8	9	10	11	12
			Resident Council Meeting Lakeside 1:30 PM	Resident Council Meeting Gaston Place 1:30 PM Georgian Manor 1:30 PM		
13	14 Indigenous Peoples'	Resident Council Meeting Booker T. Washington	16	HACA Board Meeting 12:00 PM	18	19
	Day HACA Offices Closed	11:30 AM Northgate 1:30pm	Resident Council Meeting Coronado Hills 1:30 PM	Resident Council Meeting North Loop 1:30 PM		
20	21	22	23	24	25	26
		Resident Council Meeting Bouldin Oaks 1:30 PM ShadowBend 1:30 PM	Resident Council Meeting Chalmers Courts 10:30 AM Man V & II 1:30 PM	Resident Council Meeting Goodrich 11:00 AM Thurmond Heights 1:30 PM		
27	28	29	30	Halloween Resident Council Meeting Meadowbrook 12:30 PM Salina/Rosewood 1:30PM		

Get Involved with Resident Councils





You can make a positive difference by getting involved in your property's Resident Council, Resident Watch group, and participating in community events. A simple action like talking with your neighbor can improve neighborhood safety and connect you to important events in your area. Let your voice be heard by attending and participating in Resident Council meetings at your property. HACA Resident Councils have many benefits, such as:

- Communicating with managers and staff.
- Learning the needs of fellow residents.
- Collaborating to address problems.
- Planning meetings, events, and activities.
- Sharing information among residents.
- Advocating for better quality of life and care.

Look for HACA community events in the *OneVoice* Newsletter or call the Resident and Client Support Center at (512) 588-8298 and ask how you can join your property's Resident Council.

NOVEMBER 2024

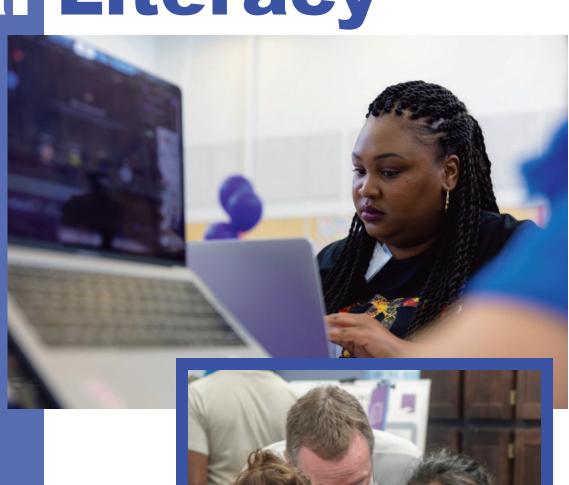
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
					Rent Due Today	
3	4	5	6	7	8	9
				Resident Council Meeting Santa Rita Courts 11:00 AM		
10	11	12	13	14	15	16
	Veterans Day HACA Offices Closed		Resident Council Meeting Lakeside 1:30 PM	Resident Council Meeting Gaston Place 1:30 PM Georgian Manor 1:30 PM		
17	18	19	20	21	22	23
		Resident Council Meeting Booker T. Washington		HACA Board Meeting 12:00 PM		
		11:30 AM Northgate 1:30pm	Resident Council Meeting Coronado Hills 1:30 PM	Resident Council Meeting North Loop 1:30 PM		
24	25	26	27	28	29	30
		Resident Council Meeting Bouldin Oaks 1:30 PM ShadowBend 1:30 PM	Resident Council Meeting Chalmers Courts 10:30 AM Man V & II 1:30 PM	Thanksgiving Day HACA Offices Closed	HACA Offices Closed	

Digital Literacy

Smart City Ambassadors advocate for digital literacy among HACA residents to promote community change and to learn how to use email, pay bills online and navigate transportation options in Austin.

To learn how to get free highspeed internet in your home, earn a computer device, or learn computer skills, call the HACA Resident & Client Support Center at (512) 588-8298.

If you want to join Smart City
Ambassadors to learn new
skills and earn a volunteer
teaching stipend by teaching
others, visit the Austin
Pathways website at:
austinpathways.org/residentledprograms/smart-cityambassadors/



DECEMBER 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
Rent Due Today				Resident Council Meeting Santa Rita Courts 11:00 AM		Pearl Harbor Remembrance Day
8	9	10	11	12	13	14
			Resident Council Meeting Lakeside 1:30 PM	Resident Council Meeting Gaston Place 1:30 PM Georgian Manor 1:30 PM		
15	16	Resident Council Meeting Booker T. Washington 11:30 AM Northgate 1:30pm	Resident Council Meeting Coronado Hills 1:30 PM	HACA Board Meeting 12:00 PM Resident Council Meeting North Loop 1:30 PM	20	21
22	23	Christmas Eve HACA Offices Closed	Christmas Day HACA Offices Closed	Resident Council Meeting Meadowbrook 12:30 PM Salina/Rosewood 1:30PM Goodrich 11:00 AM Thurmond Heights 1:30 PM	27	28
29	30	31				
		New Year's Eve				

FSS Program EXPANSION



The Family Self-Sufficiency (FSS) Program is a U.S. Department of Housing and Urban Development (HUD) initiative to help participants pursue financial, educational, and employment goals to increase incomes, build assets, and advance their careers. FSS participation is voluntary for five to seven years, during which time participants receive support services, such as child care or credit repair, to achieve their goals.

As part of the FSS program, participants can build assets through escrow savings accounts. As recipients' household earnings grow, the portion of the rent they are required to pay increases. Under the FSS, the amount of that increase is placed in a separate escrow savings account. Once families complete the FSS program, they can use those funds for any purpose—e.g., pay off debts, buy a home, or education.

In 2023, the U.S. HUD not only renewed HACA's FSS Program, but awarded an ADDITIONAL \$334,712 to launch the program at eight of HACA's Project Based Rental Assistance properties: Pathways at Booker T. Washington, Chalmers East and West, Goodrich, Manchaca Village, Manchaca II, Thurmond Heights, Bouldin Oaks, Shadowbend, and Meadowbrook.

For more information about HACA's Family-Self-Sufficiency Program, visit hacanet.org/residents/fss-services or email beckys@hacanet.org



FRIENDLY REMINDERS

Being part of a community means being a good neighbor. Here are a few items to keep in mind to make our HACA communities safe and enjoyable for everyone!

Taking Care of Your Home

HACA wants your apartment to be a home for you and your family. Working with HACA to do the following will help make this a reality.

- If something is broken, call in a maintenance work order at (512) 477-8518.
- HACA conducts periodic inspections to address maintenance issues. HACA will provide 48 hours written notice before any inspection. You are welcome, but not required to be present for the inspection.
- If you or a guest damage HACA property, you will be charged for repairs

Being A Good Neighbor

Coming home should be a relaxing and pleasant experience. Please be courteous and considerate to others.

- Play your TV/stereo and at a moderate level, especially after 10 p.m.
- If you have a noise complaint concerning a neighbor, follow this procedure.
- 1. First speak to your neighbor yourself. They may not be aware of the disturbance.
- 2. Second, if the problem persists, contact the management office.
- 3. Third, contact the police. These calls are considered low priority, but police will respond. For after- hours noise complaints, call 3-1-1.

Program & Rent Requirements

Rent payments are due on the first of every month. Here are some helpful things to keep in mind when paying your rent.

- HACA will accept rent payments by check, money order, or through ACH auto debit.
- HACA will only accept the full amount of rent due. Partial payments will not be accepted.
- Payments received after the fifth day of the month will have a late fee added. Please see your lease for details.
- Failure to pay rent is grounds for termination of your lease.

COMMUNITY RESOURCES

We have compiled this list of resources that may be helpful to you and those you know—please feel free to share. Stay safe and stay well!

Family Support

Any Baby Can 6207 Sheridan Ave (512) 454-3743 www.anybabycan.org

Boys & Girls Clubs of Austin Area 1-877-541-7905 648 Ed Bluestein Blvd (512) 444-7199 www.bgcaustin.org

Central Texas Food Bank 6500 Montopolis Dr (512) 282-2111 www.centraltexasfoodbank.org

Child, inc. 818 East 53rd St (512) 451-7361 www.childinc.org

Communities in Schools 3000 South IH-35, Ste 200 (512) 462-1771 www.ciscentraltexas.org

Lifeworks 3700 South 1st St (512) 735-2400 www.lifeworksaustin.org Mainspring Schools 1100 West Live Oak St (512) 442-2301 www.mainspringschools.org

Supplemental Nutrition Assistance Program (SNAP) www.fns.usda.gov/snap

Emergency Services

American Red Cross 2218 Pershing Dr (512) 928-4271 www.redcross.org

Texas Poison Center Network 1-800-222-1222 www.poisoncontrol.org/home

National Suicide Prevention Lifeline Planned Parenthood **Dial** 988 OR 1-800-273-TALK (8255) www.988lifeline.orgHealth

Health Services

Integral Care 1430 Collier St (512) 472-4357 www.integralcare.org

National Alliance on Mental Illness area-agency-on-aging/ 4110 Guadalupe St Bldg 781 (512) 420-9810 www.namiaustin.org

CommUnityCare (512) 978-9015 www.communitycaretx.org

People's Community Clinic 2909 North IH-35(512) 478-4939 www.austinpcc.org

201 East Ben White Blvd (512) 351-4660 www.plannedparenthood.org/

Women, Infants, and Children (512) 972-4942 www.texaswic.org

Senior Services

Capital Area Aging & Disability Resource Center 6800 Burleson Rd, Bldg 310, Ste 165 (855) 937-2372 https://www.capcog.org/divisions/

Area Agency on Aging of the Capital Area 6800 Burleson Road, Suite 165 (512) 916-6062 www.capcog.org/divisions/areaagency-on-aging#areaagencyonaging

Family Eldercare 1700 Rutherford Ln (512) 450-0844 www.familyeldercare.org

Meals on Wheels Central Texas 3227 East 5th St 512) 476-6325 www.mealsonwheelscentraltexas.org

Austin Parks and Recreation 919 West 28 1/2 St (512) 974-9491 www.austintexas.gov/department/ seniors-programs-and-services