



# Pathways Asset Management, Inc.

*A Wholly Owned Governmental Instrumentality of the Housing Authority of the City of Austin*

October 13, 2023

Re: Notice of proposed changes to the Grievance and Appeals Policy for RAD-PBRA properties managed by Pathways Asset Management, Inc.

Pathways Asset Management, Inc (PAMI) is announcing a public comment period for proposed changes to the *Pathways Asset Management – Grievance and Appeals Policy*.

PAMI will receive written comments regarding the proposed changes during a 30-day public comment period to commence October 13, 2023 through November 13, 2023. All written comments should be emailed to [agent@hacanet.org](mailto:agent@hacanet.org), or mailed or hand delivered to the following address:

**Pathways Asset Management, Inc.  
c/o Housing Authority of the City of Austin  
Attn: Vice President of Pathways Asset Management, Inc. (PAMI)  
1124 S IH 35  
Austin, TX 78704**

A summary of the proposed changes, as well as a copy of the updated House Rules sections on the Grievance Process and Termination Notices, are available in the links below.

If you have questions regarding the proposed policy changes, please call (512) 477-4488 extension 2149.



PAMI does not discriminate on the basis of disability status in admission or access to, or treatment or employment in, its federally assisted programs and activities. The following person has been designated to coordinate compliance with the nondiscrimination requirements contained in HUD's regulations implementing Section 504: Compliance Analyst, Low Income Housing Department, 1124 S. IH 35, Austin, TX 78704, (512)477-4488: TTY: (800) 735-2989 or 711 Voice Relay.