



**Housing Authority of the City of Austin  
Department of Assisted Housing**

1124 South IH35, Austin, TX 78704  
\* Office: (512) 477-1314

\* HCV Office Fax (512) 494-0686  
\* HQS Office Fax : 512-478-8516

**HOUSING CHOICE VOUCHER PROGRAM**

Name	Lg	Ext	Number	Email	Title
Lisa Garcia		1300	767-7675	lisag@hacanet.org	Vice President of Assisted Housing
Joseph Robredo Jr.	(SP)	1318	767-7633	josephr@hacanet.org	Assistant Director of Assisted Housing
Diane Falcon	(SP)	1302	767-7616	dianef1@hacanet.org	Director of The Housing Choice Voucher Program
Elvira Lathrop	(SP)	1329	767-7643	elviral@hacanet.org	Director of Special Programs and Intake
Christina Contreras		1306	767-7619	christinac@hacanet.org	Compliance Manager of Intake
Dan Mosley		1362	767-7667	danm@hacanet.org	Compliance Manager - Housing Choice Voucher Program
Debra Collins-Aldridge		1308	767-7622	debrac@hacanet.org	Compliance Manager - Housing Choice Voucher Program
Dylan Shubitz		1307	767-7621	dylans@hacanet.org	Special Programs Manager
Aneka Phillips		1330	767-7644	anekap@hacanet.org	Assistant Compliance Manager - Housing Choice Voucher Program
Angelica Rostro		1312	767-7627	angelicar@hacanet.org	Assistant Compliance Manager - Housing Choice Voucher Program
Darby Ray		1349	767-7642	darbyr@hacanet.org	Assistant Compliance Manager - Housing Choice Voucher Program
Becky Summersett	(SP)	1347	767-7659	beckys@hacanet.org	FSS Supervisor

**HCV ELIGIBILITY SPECIALIST STAFF**

Name	Lg	Ext	Number	Email	Title	Caseload	Supervisor
Ellie Darby	(SP)	1333	767-7647	ellied@hacanet.org	Eligibility Specialist	A Through BROCKBANK	Dan
Ana DeOliveira		1310	767-7625	anad@hacanet.org	Eligibility Specialist II	BROOKS Through CORONADO	Dan
Denise Morales		1325	767-7640	denisem@hacanet.org	Eligibility Specialist	CORREA Through FLORES, N	Dan
Michelle Rocha	(SP)	1344	767-7656	micheller@hacanet.org	Eligibility Specialist	FLORES, O Through HAROS	Dan
Royce Watson		1354	767-7664	roycew@hacanet.org	Eligibility Specialist	HARPER Through JOHNSON, K	Dan
Rosemary Rios	(SP)	1309	767-7623	rosemaryr@hacanet.org	Eligibility Specialist	JOHNSON, L Through MARIN	Debra
Chris Heale		1324	767-7639	chrish@hacanet.org	Eligibility Specialist	MARINEZ Through NANEZ	Debra
Breanna Tenorio		1339	767-7652	breannat@hacanet.org	Eligibility Specialist	NASH Through REED, M	Debra
Debra Aldridge		1336	767-7650	debrac@hacanet.org	Eligibility Specialist	REED, N Through SIMERSON	Debra
Chelsea Rolfzen		1305	767-7618	chelsear@hacanet.org	Eligibility Specialist II	SIMMONS Through VAN HOOK	Debra
Aimee Wooster		1321	767-7636	aimeew@hacanet.org	Eligibility Specialist II	VANBUREN Through Z	Debra
Lily Feldman		1326	767-7641	lilyf@hacanet.org	Eligibility Specialist		Dan
Criselda Lopez	(SP)	1331	767-7645	criseldal@hacanet.org	Financial Specialist		Diane

**SPECIAL PROGRAMS AND INTAKE STAFF**

Name	Lg	Ext	Number	Email	Title	Supervisor
Brenda Herndon		1348	767-7660	brendah@hacanet.org	Special Grants Coordinator	Dylan
Analia Bazan	(SP)	1317	767-7632	analiciab@hacanet.org	Special Projects Coordinator	Dylan
Rachel Pound		1301	767-7615	rachela@hacanet.org	HUD-VASH Coordinator	A through K Dylan
Leander Corbett		1323	767-7658	leanderc@hacanet.org	HUD-VASH Coordinator	L through Z Dylan
Borami C. Lee		1343	767-7655	boramic@hacanet.org	FSS Coordinator - HCV Program	Becky
Brenda Silva		1346	767-7658	brendas@hacanet.org	FSS Coordinator - HCV Program	Becky
Lisa Marie Garcia		1332	767-7646	lisamg@hacanet.org	FSS Coordinator - HCV Program	Becky
Victoria Perez		1334	767-7648	victoriap@hacanet.org	Intake Team Eligibility Specialist II	A through LAK Christina
Kara Lozano		1304	767-7617	karal@hacanet.org	Intake Team Eligibility Specialist II	LAL through Z Christina
Poeth Robledo	(SP)	1342	767-7653	poethr@hacanet.org	Housing Transfer Specialist	Christina
Nancy Green		1352	767-7663	nancygr@hacanet.org	Landlord Outreach Specialist	Elvira
Vacant		1328	767-7665		Information Desk and Transfer Assist	Elvira
Hopie Soto	(SP)	1303		hopies@hacanet.org	Assisted Housing Receptionist	Elvira
Dawn Flores		1322	767-7637	dawnf@hacanet.org	Administrative Assistant	Elvira

**Additional Useful Numbers**

* Key Bank 800# Client's (Debit Card)	1-866-295-2955	The client's User id /SSN/ client number is 999+ 6 digit Entity ID
* Landlord Outreach Email:	landlord@hacanet.org	New owner information and documentatin, partner portal, general questions.
* Rent Request Only Email:	rentrequest@hacanet.org	To request rent increases only. Inspection replies should be sent to HQS staff.
* Portability Email:	portability@hacanet.org	All portability inquiries should be sent here.
* Conference Room	1353 767-7831	
* PIC/EIV Technical Assistance	1-888-245-4860	Pic password reset, EIV amd PIC website issues

(SP) = Spanish Speaker

