

ONE VOICE

Housing Authority of the
City of Austin
P.O. Box 6159
Austin, TX 78762-6159
www.hacanet.org



Our Mission

The **Housing Authority of the City of Austin** is a public agency whose business is to:

- ◆ Ensure that safe, quality affordable housing opportunities exist for families of low income,
- ◆ Break the poverty cycle by serving as a catalyst for our residents to become economically self-sufficient,
- ◆ Create meaningful partnerships to maximize available community resources for our residents,
- ◆ Efficiently and effectively meet federal, state and local mandates

The Housing Authority of the City of Austin will pursue entrepreneurial opportunities to address emerging trends and respond to the challenges of the future.

Important Phone Numbers

| | |
|--------------------------|--------------|
| HACA Administration | 477-4488 |
| 24 Hour Resident Hotline | 495-1897 |
| Maintenance Work Orders | 477-8518 |
| Section 8 | 477-1314 |
| Fire/Police | 911 |
| Non-Emergency Police | 311 |
| Poison Center | 800-764-7661 |

ONE VOICE Newsletter

Published by the Housing Authority of the City of Austin
Judy Paciocco, Sr. Director of Operations

Comments, articles and photographs are welcomed for the
One Voice newsletter. E-mail submissions to Monique Hennington.
moniqueh@hacanet.org

Or by mail to:
HACA, Attn: Media Relations
P.O. Box 6159
Austin, TX 78762

All submissions must have a name and phone number to be considered. Due to space limitations, the editor reserves the right to reject or edit copy as necessary.

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Creating and sustaining healthy communities that promote individual responsibility, economic growth, human dignity and hope for the future.

October 2010

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Inside This Issue: Back-to-School Bash | WasteSMART Recycling Honor | 2010 National Night Out | Emerging Enterprises Anniversary

FAMILY SELF-SUFFICIENCY & HOMEOWNERSHIP RECOGNITION LUNCHEON

The Housing Authority's Thirteenth Annual Family Self-Sufficiency & Homeownership Recognition Luncheon will recognize the achievements of the Family Self-Sufficiency (FSS) Program graduates and recent homeowners on October 14, 2010. The invitation-only event will be a day-time luncheon to be held at the Austin Convention Center. HACA's FSS Coordinator, Jean Liburd, says, "The staff works closely with the individuals and their families for five years or more. We have witnessed many stories of triumph and achievement. The luncheon recognizes the milestones achieved and celebrates the human spirit to accomplish great goals."



Tichelle Adams is a Hurricane Katrina evacuee from New Orleans. She joined the FSS Program to achieve independence. Tichelle has met the following goals: graduated from Southern Careers Institute, maintained full-time employment, and moved from public housing to an apartment. In the future, Tichelle plans to buy a house for her and her daughter.

Sylvia Barba has been a happy homeowner since she opened the front doors of her home. She says, "My home is the place where I will plant roots for myself and my family." Sylvia is a single parent with three daughters and one son. She chose her 3-bedroom, 2-bathroom home in Cedar Park. Sylvia says, "At various points during the process, I doubted homeownership was meant for me. However, I continued to repair my credit score and set goals. Now I am in my home!"



LaQuinta Swan works two part-time jobs at the Travis County Mental Health/Mental Retardation Center and the Greyhound Bus Station. She aspires to attend Texas State University in the fall to obtain a Master's Degree in Criminal Justice. LaQuinta is awaiting approval of her Chemical Dependency Counseling License to practice at the Texas Department of Human Services. She loves her 3-bedroom, 2-bathroom home where she is raising her two daughters. LaQuinta says, "I feel a connection to the neighborhood and I want to form a relationship with my neighbors."

Housing Authority Board of Commissioners

Henry Flores
Chairman

Carl S. Richie, Jr.
Vice Chair

Dr. Tyra Duncan-Hall
Second Vice Chair

Charles Bailey
Board Member

Thelma Pannell
Board Member

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Vice President and CFO

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Vice President of Assisted Housing

Sylvia Blanco
Vice President of Housing & Community Development-District I

Veronica W. Macon
Vice President of Housing & Community Development-District II

Ron Kowal
Vice President of Housing Development/Asset Management

Michael Cummings
Vice President of Southwest Housing Compliance Corporation

The October Board of Commissioner's Meeting will be held at Thurmond Heights Apartments, 8426 Goldfinch Court, Austin, TX 78758 on October 21, 2010 at 12:00 p.m.

WasteSMART

What is WasteSMART?

WasteSMART is the City of Austin's Solid Waste Services Program that recognizes local businesses that reduce and recycle waste and buy recycled products.

HACA's Waste Reduction Program

HACA is actively involved in recycling and saving resources. Effective in 2010, we eliminated the use of Styrofoam cups for beverages, and we purchased recycling collection containers for plastic bottles and aluminum cans which are placed throughout the building. Our cleaning crew operates during office hours to save electricity, and the crew uses all green cleaning supplies. HACA has instituted double-sided copying when printing documents. When possible, construction debris and appliances are recycled, as well as, copier toner bottles.

Education and Awareness

HACA spreads the word about the recycling opportunities through the monthly newsletter. The staff is advised of HACA's "greening" efforts, locations, and intent of the recycling bins throughout the building.

Effectiveness

HACA will begin tracking measurable results to determine what impact our efforts are making toward a more sustainable future.



HACA employees are doing their part to maintain the Earth's resources. Human Resource Director, Gloria Morgan, uses the new bins that recycle aluminum cans and plastic bottles.



Emerging Enterprises Second Year Anniversary

On October 20, 2008, HACA celebrated the grand opening of Emerging Enterprises: Business Development Resource Center. A new location for business management and entrepreneurial success was formed. Two years later we review its progress, graduates, businesses established, and jobs created.

- Number of graduates- 47
- Number of businesses established- 44
- Number of HACA residents enrolled- 5
- Number of jobs created- 33

Types of Businesses Established:

| | | |
|------------------------|-----------------------------|--|
| Contracting | Financial Consulting | Towing Services |
| CPA Consulting | Public Relations Consulting | |
| Engineering Consulting | Early Childhood | |
| Real Estate | Software | To learn more about the opportunities |
| Retail (clothing) | Monogramming | available for entrepreneurs, please visit |
| Photography | Catering | http://www.gahcc.org/ |
| Shipping and Export | Electrician | Emerging-Enterprises.166.0.html |
| Landscaping | Message Therapy | |
| Graphic Design | Translation Services | |
| Commercial Cleaning | Auto Sales | |



AAHC Staff

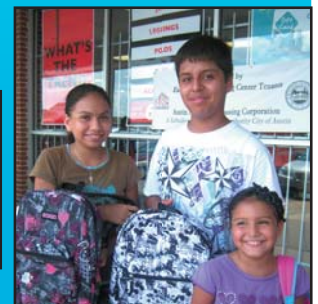
Austin Affordable Housing Corporation (AAHC) and the businesses in Eastland Plaza Shopping Center, hosted the 2010 Back to School Bash for families and children in

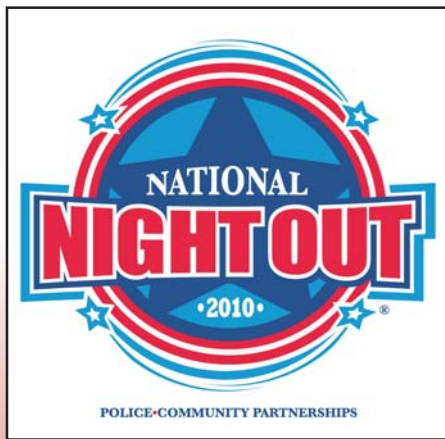
the area. AAHC, a subsidiary of the Housing Authority, purchased Eastland Plaza in 2004.

Annually AAHC has distributed backpacks before the start of each school year. AAHC provided a total of 384 backpacks to local youth. Shopping center tenants such as State Farm, Citi Trends, Pizza Hut and Cricket all gave out other back-to-school supplies, donated services, or offered discounts on merchandise. A train, splash-n-shoot, moonwalk, and Limpy the Clown provided entertainment to participating families.

Education is a collaborative effort between family, school, and the community. The AAHC staff was excited to offer the backpacks to the children in the community.

384 backpacks and other back-to-school supplies were donated.





National Night Out

It's HACA's 11th year celebrating National Night Out! National Night Out is known around the nation as a gathering for food and fun, but the message is clear, no crime allowed! Join us at public housing properties across the city to support the nation's fight against crime.

Show your neighborhood spirit and get to know your neighbors October 5, 2010. Check your property office for signs that will announce what time your property will be celebrating that evening.

Citywide Advisory Board Notes

The next meeting is October 12, 2010 at 10:00 am

Last month's Citywide Advisory Board meeting was held September 14, 2010 at the Central Office.

A representative from the Social Security Administration spoke to the audience about the Social Security Administration's website and online services. The Travis County Central Health Commission presented information about their efforts to improve the overall health of the community. Surveys were distributed to receive feedback from the audience.

Transportation to CWAB is provided, but not guaranteed.

Call at least one day in advance.

North properties call Mary Gonzales at 589-7451.

South properties call Angie Cortez at 589-7985.

HACA

Property Improvements

The Planning and Development team is dedicated to making the Housing Authority of the City of Austin a place residents are proud to call home. The following are improvements that are either currently under way or are scheduled for the near future:

- **Park & Drive Improvements**—*Rosewood, Meadowbrook, Bouldin, Georgian, Goodrich, Shadowbend, Manchaca II, and Manchaca Village*—Asphalt repairs, crack sealing, seal coating of parking and drive areas, as needed, with re-striping and marking at eight sites. Funded in part by ARRA Capital Fund Grant. Manchaca II, Goodrich, Manchaca Village, Georgian are near completion, but contingent upon weather.
- **Roofing Replacements**—*Thurmond Heights*—**Complete.** Full replacement of shingle roofing, decking, and skylights on 72 residential units of the site. Replaced decking with radiant barrier thermal shield decking to assist with energy efficiency of the units.

■ **Exterior Repair & Painting**—*Chalmers & Meadowbrook*—In the design stage for exterior painting of both developments for improved appearance and sustainability of exterior facades.

■ **Interior Unit Renovations, Phase II-BTW**—Currently 140 units are completed, ten additional units are near completion and will be scheduled for occupancy. The scope of work is identical to Phase I, but with pier and beam foundation repairs, as necessary. All work is scheduled to be complete by November 30, 2010.

Upcoming Projects:

■ **Community Room Improvements**—*Santa Rita, Gaston, and North Loop*—In the design stages for the renovation of the common areas, community spaces, and kitchens.

Energy Conservation Tips

by Energy Manager James Bean

“Refrigerator Tip”

Cover liquids and wrap all foods to be stored in the refrigerator. Uncovered foods release moisture and make the compressor work harder which uses more electricity.