

ONE VOICE

Housing Authority of the
City of Austin
P.O. Box 6159
Austin, TX 78762-6159
www.hacanet.org



ONE VOICE

Creating and sustaining healthy
communities that promote individual
responsibility, economic growth, human
dignity and hope for the future.

July 2011

www.hacanet.org

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Housing Authority Board of Commissioners

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Asset Management

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INTRODUCING HACA'S NEW WEBSITE!

HACA's website, www.hacanet.org, just received a new look! It has been redesigned to be more informative and user-friendly for our residents, staff, and the public. Here are a few screen shots to help you navigate to frequently used pages.



Home page: www.hacanet.org



Public Notices: go to the home page, the "Public Notices" link is listed underneath the Community Development section on the right.



What's New: go to the home page, the "What's New" link is listed underneath the Press Room on the right.

I ALSO WANT TO FIND...

- **News/Information for Current Residents:** home page → then click on "Current Residents" tab
- **Contact Us Page:** home page → "Contact Us" link is located at the bottom
- **Landlord Information:** home page → then click on "How to become a Landlord/Owner" on the right
- **Board Meeting Dates:** Click on the "About HACA" tab → then click on "Board of Commissioners"
- **List of Community Properties:** Click on the "About HACA" tab → then click on "View all Communities"
- **Report Housing Fraud:** home page → "Report Housing Fraud" link at the bottom of the page
- **How to do Business with HACA:** home page → "Business Opportunities" tab
- **Workforce Development/ Job Training:** home page → "Community Development" section on the right.

Your feedback is important, please call Monique Hennington, Media Relations Coordinator, at 512-477-4488 ext. 2117 with comments or concerns.



The Housing Authority of the City of Austin will be closed Monday, July 4, 2011 in observance of Independence Day.

The July Board of Commissioner's Meeting will be held at the Chalmers Courts, 1801 East 4th St., Austin, TX 78701 on Thursday, July 21, 2011 at 12:00 pm.

Our Mission

The **Housing Authority of the City of Austin** is a public agency whose business is to:

- ◆ Ensure that safe, quality affordable housing opportunities exist for families of low income,
- ◆ Break the poverty cycle by serving as a catalyst for our residents to become economically self-sufficient,
- ◆ Create meaningful partnerships to maximize available community resources for our residents,
- ◆ Efficiently and effectively meet federal, state and local mandates

The Housing Authority of the City of Austin will pursue entrepreneurial opportunities to address emerging trends and respond to the challenges of the future.

Important Phone Numbers

HACA Administration	477-4488
24 Hour Resident Hotline	495-1897
Maintenance Work Orders	477-8518
Section 8	477-1314
Fire/Police	911
Non-Emergency Police	311
Poison Center	800-764-7661

ONE VOICE Newsletter

Published by the Housing Authority of the City of Austin
Judy Paciocco, Sr. Director of Operations

Comments, articles and photographs are welcomed for the One Voice newsletter. E-mail submissions to Monique Hennington.

moniqueh@hacanet.org
Or by mail to:
HACA, Attn: Media Relations
P.O. Box 6159
Austin, TX 78762

All submissions must have a name and phone number to be considered. Due to space limitations, the editor reserves the right to reject or edit copy as necessary.
Taxpayer dollars were not used for the production of this publication.

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