

## Compliance Department

The Housing Authority of the City of Austin has a Fraud Investigation Unit dedicated solely to investigating allegations of suspected fraud by Housing Choice Voucher recipients, Public Housing Tenants and landlords receiving federal funds through contracts with The Housing Authority of the City of Austin. There are two Rental Integrity Coordinators assigned to the Compliance Investigation Unit. The Compliance Investigation Unit also handles all debt collections.

Please call (512)-477-4488 for more information.

### What is Fraud?

Here are some examples of fraudulent activities that are considered criminal violations:

- Knowingly omitting income or assets of the family household
- Knowingly under-reporting income/assets of the family household
- Transferring income or assets to obtain/retain eligibility under false pretenses
- Using false identity or Social Security Numbers
- Using false documents such as birth certificates, marriage licenses, grant deeds
- Falsifying the number of household members
- Obtaining duplicate assistance or subletting all or part of the unit
- Withholding additional assistance such as AFDC, Child Support, etc.
- Charging additional rent from assisted tenants

Once convicted, offenders may face prison terms, probation, mandatory restitution, and termination from housing assistance.

### To Report Fraud or Criminal Activity



Call the Housing Authority of the City of Austin's Fraud Activity Hotline:  
(512) 477-4488 ext. 2124 or  
ext .2127



Email the Compliance Dept:  
[angelicaa@hacanet.org](mailto:angelicaa@hacanet.org)  
[chressr@hacanet.org](mailto:chressr@hacanet.org)

When reporting fraud or crime please be as specific as possible regarding the possible fraudulent activities in your voicemail or email message. If you prefer to talk to us, please leave your name, phone number and the best time to contact you. All calls are confidential and you may choose to remain anonymous at all times.

