

5.2	5-Year Plan Goals and Objectives.
	Expand Housing Initiatives: Create housing opportunities
	<ul style="list-style-type: none"> • Take affirmative steps to create housing opportunities for children, persons with disabilities and the elderly. • Continue to acquire additional multi-family units • Apply for additional Housing Choice Vouchers if they become available to serve the elderly and disabled or for children • Further diversify HACA's sources of income • Purchase HUD Foreclosures • Create housing partners, with other local for profit or nonprofit, affordable housing providers to develop and provide additional affordable housing in an effort to reduce the number of applicants on the public housing waitlist
	Expand Renewal Energy Programs Promote Energy Efficiency & Green Building Technologies
	<ul style="list-style-type: none"> • Expand energy savings & recycling programs throughout Public Housing & at the HACA Central Offices • Explore renewable energy sources to reduce energy costs and to provide additional amenities to Public Housing residents • Integrate green building products and practices into any renovation projects • Pursue different ways to provide energy efficient air conditioning to all public housing units through HUD subsidy and/or other funding sources
	Sustain Community Development Activities
	<ul style="list-style-type: none"> • Commit a total of \$500,000 in funding over the next five years as an endowment for the HACA resident Scholarship Program • Provide additional donations through the Austin Community Foundation for local causes and create a matching donation program for staff
Promote Housing Self-Sufficiency Create resident reward program, Wrap-around Service Center and Case Management (youth and adult)	
<ul style="list-style-type: none"> • Expand on the "Six Star" model program for Public Housing and Housing Choice Voucher (HCV) residents • Organize workshops around essential services for self-sufficiency in Education, Training, Employment and Money Management • Create programs and incentives to improve parental involvement – effective supervision, school involvement – the POWER PARENT INITIATIVE • Link with existing parent support initiatives from community based partners to provide opportunities for increased participation by HCV families • Continue to provide exemplary results driven education and enrichment programming for youth 	

- Continue to provide exemplary, results driven workforce development and self-sufficiency programming for adults

Ensure Equal Opportunity for Housing

Create an effective administration process to resolve complaints of poor customer service, discrimination and improve public relations

- Ensure equal opportunity and affirmatively further fair housing Undertake affirmative measures to ensure access to assisted housing regardless of race, color, religion national origin, sex, familial status, and disability by
 - Undertaking affirmative measures to provide a suitable living environment for families living in assisted housing, regardless of race, color, religion national origin, sex, familial status, and disability;
 - Undertaking affirmative measures to ensure accessible housing to persons with all varieties of disabilities regardless of unit size required;
 - Complying with the Violence Against Women Act (Victims of Domestic Violence) and any other federal, state or local law that provides greater protection for victims of domestic violence, dating violence or stalking.
- HACA will continue its efforts to support and assist children and adult victims of domestic violence, dating violence, sexual assault, and stalking and will continue to establish collaborative programs with domestic violence service providers
- Provide Fair Housing training to HACA employees and community housing partners
- Provide HACA clients with an opportunity to provide input and to evaluate HACA customer service

Strengthen Communities

Foster a suitable living environment by providing case management, supportive services, and health referrals for the elderly and persons with disabilities

- Offer case management and supportive services through a partner, such as Catholic Charities, Meals on Wheels or Family Eldercare, to better serve elderly and persons with disabilities
- Enhance quality of life for elderly residents and residents with disabilities through expanded programming, such as nutrition classes, exercise classes, computer skills, etc
- Enhance Public Housing resident safety by providing residents with opportunities to earn stipends through resident patrol groups, lobby duty, etc
- Create no/low cost Sustainable Broadband and Phone Service for residents of Public Housing

Updates regarding the 2010-2014 Five-Year plan are:

Expand Housing Initiatives: Create housing opportunities

- HACA currently serves 5,552 families through the Housing Choice Voucher program and 1,928 families through the Public Housing program.
- HACA was awarded 195 vouchers for the VASH Program
- HACA is an approved purchaser for HUD Foreclosures. HACA continues to administer a successful Down Payment Assistance Program and has helped 75 families transition to become homeowners.

Expand Renewal Energy Programs: Promote Energy Efficiency & Green Building Technologies

- HACA continues to be a WasteSMART partner with the City of Austin recycling and waste prevention efforts and has begun the initiative to properly dispose of fluorescent lamps and batteries through Waste Management.
- Through the award of two American Recovery and Reinvestment Act grants, under Capital Fund Green Communities, HACA continues with the final phases of multiple energy conservation improvements at two sites: North Loop and Gaston Place. Items to be addressed are lighting upgrades, solar, thermal DHW Heater, roof upgrades, community kitchen upgrade, photovoltaic systems, chiller/furnace replacement and window replacements.

Sustain Community Development Activities

- HACA has created the HACA Scholarship Foundation and received tax exemption status from the IRS and the State of Texas. A separate account had been to establish the self-sustaining endowment fund.
- HACA has provided a matching donation to several fundraisers that the Employee Recognition Committee has campaigned for over the past year. HACA will match staff donations up to \$1,000, if funding is available.

Promote Housing Self-Sufficiency: Create a Resident Reward Program, Wrap-Around Service Center and Case Management (Youth and Adult)

- HACA was awarded a 3-year 2009 ROSS grant in the amount of \$698,148 from HUD. The grant pays for service coordinators to provide service coordination and maintain partnerships with community agencies that deliver programming and support to HACA residents.
- HACA has hired and assigned its ROSS Service Coordinators and a service implementation plan has been drafted. A service coordination subcommittee comprised of Citywide Advisory Board members will be formed to provide valuable input on resident needs and programming issues. The program serves youth and adults.
- HACA completed the RFP process for contractors to provide services detailed in its "YES to College" college readiness for middle "schoolers", graduating seniors and adult learners. HACA is finalizing the contractors for the various facets of services to be provided.
- HACA continues its partnerships with CIS, Lifeworks, Austin Area Urban League, Boys & Girls Clubs, Boy & Girl Scouts, Phoenix House, Diversified Youth Services, YWCA and Theatre Action Project to provide a myriad of enrichment programs for HACA youth.
- HACA is a member of the Children's Optimal Health board and is working on mapping HACA public housing properties to determine needs and strengths.

Ensure Equal Opportunity for Housing: Create an effective administration process to resolve complaints of poor customer service, discrimination and improve public relations

- HACA continues to provide ongoing training to staff to promote fair housing
- HACA conducts an annual survey to ensure customer satisfaction
- Posting are placed at all public housing sites and the Central Office to ensure access to Fair Housing and Equal Opportunities exist.

Strengthen Communities: Foster a Suitable living environment by providing case management, supportive services, and health referrals for the elderly and persons with disabilities

- HACA has created resident patrols in which residents receive a stipend for their services.
- Programs such as Elders Living Well, health fairs, medication management and Advance Directives have been provided thus far through the Aging in Place grant at HACA's senior sites.
- HACA has hired its Resident Wellness Coordinator. This new position will manage services and initiatives for its elderly and disabled population. This position serves as the point of contact for the Aging in Place grant and offices at Lakeside Apartments.

PHA Plan Update

(a) The following changes have been adopted in the Housing Authority of the City of Austin's Annual Plan: This is the draft version to receive public comment.

(b) Copies of the draft 2012 Annual Plan and 2010-2014 Five-Year Plan are available at all Public Housing sites, the HACA Central Office and on the HACA website, www.hacanet.org. All supporting documentation is available at the HACA Central Office.

1.) ELIGIBILITY, SELECTION AND ADMISSIONS POLICIES, INCLUDING DECONCENTRATION AND WAIT LIST PROCEDURES

Federal laws require public housing authorities to treat all applicants and tenant families equally, providing the same quality of service, regardless of family characteristics and backgrounds. Federal laws prohibit discrimination in housing on the basis of race, color, religion, sex, sexual orientation, national origin, age, familial status and disability. The housing authority will comply fully with all federal, state and local nondiscrimination laws and with rules and regulations governing fair housing and equal opportunity in housing and employment.

- I. **General Statement.** HACA is responsible for ensuring that every individual and family admitted to the public housing program meets all program eligibility requirements. This includes any individual approved to join the family after the family has been admitted to the program. The family must provide any information needed by HACA to confirm eligibility and determine the level of the family's assistance. To be eligible for the Conventional Public Housing and Housing Choice Voucher programs, the applicant family must: qualify as a family as defined by HUD and HACA, have income at or below HUD-specified income limits, qualify on the basis of citizenship or the eligible immigrant status of family members, provide social security number information for family members as required and consent to HACA's collection and use of family information as provided for in HACA-provided consent forms. HACA must determine that the current and past