



# Housing Authority of the City of Austin

*Established in 1937*

January 14, 2011

Mr. David Pohler  
Director of Public Housing  
U.S. Department of HUD  
San Antonio Field Office  
106 South St. Mary's Street, Suite 405  
San Antonio, TX 78205-3601

*Re: 2011 PHA Plan Version TX001v01*

Dear Mr. Pohler:

Enclosed is the 2011 PHA Annual Plan along with the 2010-2014 Five Year Plan for the Housing Authority of the City of Austin. All the required certificates, resolutions and CFP reports have been signed and attached for your review.

If you should have any questions regarding the plan, please call me at 512-477-4488 ext 2115.

Truly,

James L. Hargrove  
President & CEO

CC: Simona Berrellesa  
Tom Romero

*" We, the Housing Authority of the City of Austin, dedicate ourselves to creating and sustaining healthy communities that promote individual responsibility, economic growth, human dignity and hope for the future "*



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5.2	<b>5-Year Plan Goals and Objectives.</b>
<p style="text-align: center;"><b>Expand Housing Initiatives:</b> Create housing opportunities</p>	
<ul style="list-style-type: none"> <li>• Take affirmative steps to create housing opportunities for children, persons with disabilities and the elderly.</li> <li>• Continue to acquire additional multi-family units</li> <li>• Apply for additional Housing Choice Vouchers if they become available to serve the elderly and disabled or for children</li> <li>• Further diversify HACA’s sources of income</li> <li>• Purchase HUD Foreclosures</li> <li>• Create housing partners, with other local for profit or nonprofit, affordable housing providers to develop and provide additional affordable housing in an effort to reduce the number of applicants on the public housing waitlist</li> </ul>	
<p style="text-align: center;"><b>Expand Renewal Energy Programs</b> Promote Energy Efficiency &amp; Green Building Technologies</p>	
<ul style="list-style-type: none"> <li>• Expand energy savings &amp; recycling programs throughout Public Housing &amp; at the HACA Central Offices</li> <li>• Explore renewable energy sources to reduce energy costs and to provide additional amenities to Public Housing residents</li> <li>• Integrate green building products and practices into any renovation projects</li> <li>• Pursue different ways to provide energy efficient air conditioning to all public housing units through HUD subsidy and/or other funding sources</li> </ul>	
<p style="text-align: center;"><b>Sustain Community Development Activities</b></p>	
<ul style="list-style-type: none"> <li>• Commit a total of \$500,000 in funding over the next five years as an endowment for the HACA resident Scholarship Program</li> <li>• Provide additional donations through the Austin Community Foundation for local causes and create a matching donation program for staff</li> </ul>	
<p style="text-align: center;"><b>Promote Housing Self-Sufficiency</b> Create resident reward program, Wrap-around Service Center and Case Management (youth and adult)</p>	
<ul style="list-style-type: none"> <li>• Expand on the “Six Star” model program for Public Housing and Housing Choice Voucher (HCV) residents</li> <li>• Organize workshops around essential services for self-sufficiency in Education, Training, Employment and Money Management</li> <li>• Create programs and incentives to improve parental involvement – effective supervision, school involvement – the POWER PARENT INITIATIVE</li> <li>• Link with existing parent support initiatives from community based partners to provide opportunities for increased participation by HCV families</li> <li>• Continue to provide exemplary results driven education and enrichment programming for youth</li> </ul>	

<ul style="list-style-type: none"> <li>• Continue to provide exemplary, results driven workforce development and self-sufficiency programming for adults</li> </ul>
<p style="text-align: center;"><b>Ensure Equal Opportunity for Housing</b></p> <p style="text-align: center;">Create an effective administration process to resolve complaints of poor customer service, discrimination and improve public relations</p>
<ul style="list-style-type: none"> <li>• Ensure equal opportunity and affirmatively further fair housing Undertake affirmative measures to ensure access to assisted housing regardless of race, color, religion national origin, sex, familial status, and disability by             <ul style="list-style-type: none"> <li>• Undertaking affirmative measures to provide a suitable living environment for families living in assisted housing, regardless of race, color, religion national origin, sex, familial status, and disability;</li> <li>• Undertaking affirmative measures to ensure accessible housing to persons with all varieties of disabilities regardless of unit size required;</li> <li>• Complying with the Violence Against Women Act (Victims of Domestic Violence) and any other federal, state or local law that provides greater protection for victims of domestic violence, dating violence or stalking.</li> </ul> </li> <li>• HACA will continue its efforts to support and assist children and adult victims of domestic violence, dating violence, sexual assault, and stalking and will continue to establish collaborative programs with domestic violence service providers</li> <li>• Provide Fair Housing training to HACA employees and community housing partners</li> <li>• Provide HACA clients with an opportunity to provide input and to evaluate HACA customer service</li> </ul>
<p style="text-align: center;"><b>Strengthen Communities</b></p> <p style="text-align: center;">Foster a suitable living environment by providing case management, supportive services, and health referrals for the elderly and persons with disabilities</p>
<ul style="list-style-type: none"> <li>• Offer case management and supportive services through a partner, such as Catholic Charities, Meals on Wheels or Family Eldercare, to better serve elderly and persons with disabilities</li> <li>• Enhance quality of life for elderly residents and residents with disabilities through expanded programming, such as nutrition classes, exercise classes, computer skills, etc</li> <li>• Enhance Public Housing resident safety by providing residents with opportunities to earn stipends through resident patrol groups, lobby duty, etc</li> <li>• Create no/low cost Sustainable Broadband and Phone Service for residents of Public Housing</li> </ul>